



The Paul Bunyan Net E-mail Filter offers e-mail spam and virus protection. This service is enabled automatically for all Paul Bunyan Communications customers with an @paulbunyan.net address along with web hosting customers with custom domains who also have hosted e-mail on our hosting servers.

- **By default, this service should work “as is” for most people.** The service is setup to quarantine most spam and send a daily report of the messages it quarantined.
- **Messages identified to have a virus will be blocked and will not show up in the report.** Please note: E-mail filters cannot protect against all viruses (especially viruses that do not propagate through e-mail), so please do not disable your existing virus protection.
- **If you see a message on your e-mailed Quarantine Report that should not be quarantined, just Release it.** Click “Release” next to the message in the report and messages from that e-mail will be sent to your e-mail box. When you Release the message you will be given the option to add the sender to your Friends list, preventing them from being quarantined in the future.
- **It is not necessary to do anything else.** The quarantined messages in the report do not count against your e-mail box space and will be automatically deleted after 30 days. You can save or delete the quarantine reports after you have looked at them.

## **BASIC E-MAIL FILTER INSTRUCTIONS**

### **Daily Checking and Releasing Quarantined E-mail**

Your e-mail account goes through our e-mail filter (spam firewall). A report called a Spam Quarantine Summary will be e-mailed to you every morning with a total count of messages quarantined in your account and a list of the safest of the quarantined messages (classified as JUNK, SPAM or BOT) from the day before. If there is a message that was quarantined that shouldn't have been (a false-positive), they will likely be here.

- You can instantly release Junk messages by clicking the **Release** link next to the message and it will be delivered to your inbox.



**Spam Quarantine Summary for Monday, May 20, 2024**

6 entries found for <user@domain.com>

View Quarantine

**Green Zone — Bulk mail, including subscriptions and advertisements**
2 entries

| Date   | Type | Subject                                                        | Sender           | Release                 | View                 | Info       |
|--------|------|----------------------------------------------------------------|------------------|-------------------------|----------------------|------------|
| May 20 | Junk | CashorTrade: Ticket Alert! Dead & Company @ Las Vegas Sphere 🎪 | JamBase          | <a href="#">Release</a> | <a href="#">View</a> | rule 47... |
| May 20 | Junk | Star Attractions Thrill Show 🎪                                 | Star Attractions | <a href="#">Release</a> | <a href="#">View</a> | rule 24... |

Messaging Assurance Powered by GoSecure.

To view any of the messages listed in this report, click on the corresponding [View](#) link. You will then be given the option to add this message to your Friends list and deliver the message. If you would like to deliver a message to your mailbox, click on the corresponding [Release](#) link. It is not necessary to delete these messages, they do not count against your email box space For help, call us at 800-276-8015.

[Report Spam](#)

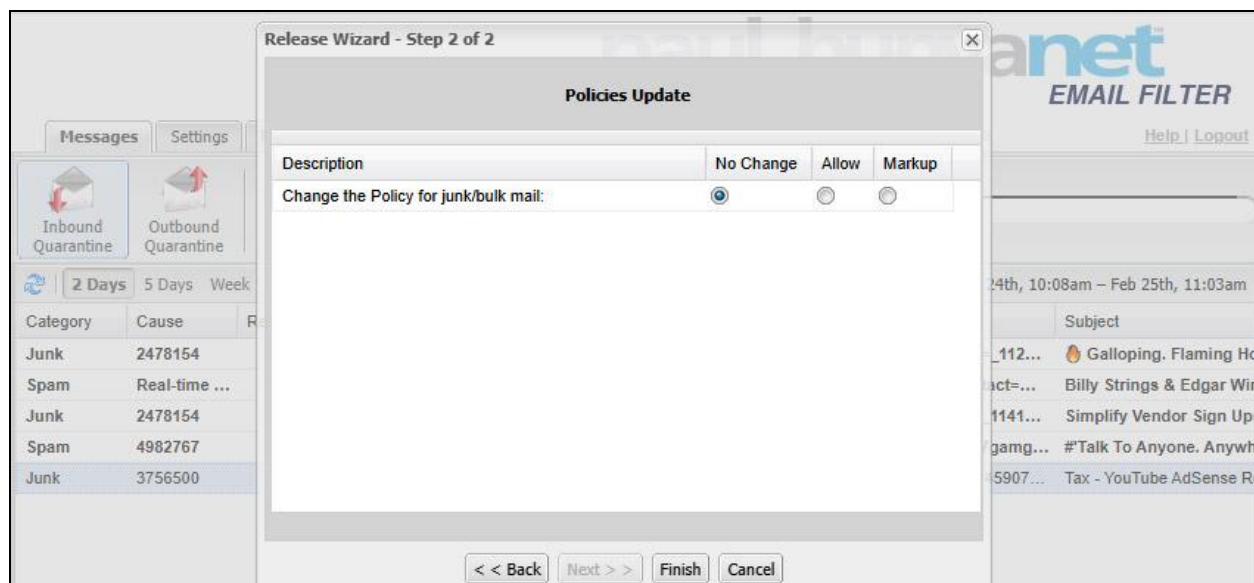
## ADVANCED E-MAIL FILTER INSTRUCTIONS

### Filter Login, Releasing Older Quarantined E-mail and Adding E-mail Addresses to Your Friends List (AKA Whitelist)

If you need to check if a message was quarantined on the same day it was sent (check quarantined message in real-time), view all of the quarantined messages going back 30 days, or you would like release a message AND add the e-mail address to your friends list (whitelist) at the same time, you will need to log into your account on the filter's web interface. There are two ways to do this:

1. Open any Spam Quarantine Summary e-mail and click **View Quarantine** on the right-hand side of the message (see image above). This will take you directly to your account.
  2. Go to <https://fi.paulbunyan.net/> and log with your full e-mail address along with your e-mail account password).
- To release the message to your inbox, select the message and then click the **Release** button. A "Release Confirmation" message will appear. If you want to whitelist future messages from that sender, check both "Submit a copy of this message for review of its classification" and "Modify my friends, enemies or other filter settings" box, click **OK**, then make sure the e-mail address that you want whitelisted (added to your friends list) is highlighted light blue and click **Next**, then choose **No Change** on the policy and then click **Finish**.





### Manually Add E-mail Addresses or Domains to Your Friends List/Whitelist

Log into your account on the filter's web interface. There are two ways to do this:

1. Open any Spam Quarantine Summary e-mail and click **View Quarantine** on the right-hand side of the message (see image above). This will take you directly to your account.
2. Go to <https://fi.paulbunyan.net/> and log with your full e-mail address along with your e-mail account password).
  - To view or add other specific email addresses, domains or IPs to your whitelist/friends list or blacklist/enemies list, click the **Policies** tab and add those in either the **Friends** or **Enemies** filed and then click the **green plus button**.

### Additional Questions?

Please call Paul Bunyan Communications tech support at 218-444-4638, 218-999-4638 or 800-276-8015.