



you can afford
telephone and
broadband
service

LIFELINE

providing discounts to eligible
low-income consumers to help
them establish and maintain
phone and broadband service

You may be eligible for assistance in paying your telephone bill if you receive benefits from certain low-income assistance programs. For more information or an application form, please contact us at 888-586-3100. They will do the verification process with you over the phone and can provide you with an application.

Minnesota's Telephone Assistance Plan (TAP) offers a monthly credit of \$10.00 on your landline telephone service plan. You may receive the TAP credit on one landline per household.

The federal Lifeline Program offers a monthly discount of \$5.25 on some landline telephone service plans. Lifeline also offers discounts on some wireless telephone service plans. In addition, the program offers a \$9.25 discount on some broadband internet service plans. You may receive the Lifeline discount on one telephone service per household.

The federal Lifeline Program incorporates the broadband discount (not applicable to TAP).

If you live on Tribal lands, you may qualify for additional discounts. Tribal Lands Link Up offers a one-time credit of up to \$100 on installation or activation charges. Tribal Lands Lifeline offers a monthly credit up to \$34.25 on your landline, broadband service, or wireless telephone plan.

The telephone or broadband service must be in your name. You must show proof that you or a member of your household participates in at least one of the following programs or is income eligible:

- Federal Public Housing Assistance
- Food Support/Supplemental Nutrition Assistance Program (SNAP)
- Medicaid/Medical Assistance
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension Benefit
- Bureau of Indian Affairs General Assistance and living on Tribal lands
- Food Distribution Program on Indian Reservations (FDPIR) and living on Tribal lands
- Tribally Administered Head Start (for those meeting income-qualifying standards) and living on Tribal lands
- Tribally Administered Temporary Assistance for Needy Families (TTANF) and living on Tribal lands

For more information
or to request an
application form:

PHONE
(888) 586.3100

ONLINE
[https://NationalVerifier.
ServiceNowServices.com/lifeline](https://NationalVerifier.ServiceNowServices.com/lifeline)

TELE U WHAT
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Published by Paul Bunyan Rural
Telephone Cooperative
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BEMIDJI

1831 Anne St. NW
Bemidji, MN 56601
Phone (218) 444.1234
Toll Free (888) 586.3100
Monday - Friday 8:00 am - 5:30 pm

Apple Certified Repair
Monday - Friday 8:00 am - 5:30 pm

GRAND RAPIDS

510 SE 21st St.
Grand Rapids, MN 55744
Phone (218) 999.1234
Toll Free (888) 586.3100
Monday - Friday 8:00 am - 5:30 pm

Apple Certified Repair
Monday - Friday 8:00 am - 5:30 pm

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1831 Anne St. NW
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PLAY THE PAUL BUNYAN COMMUNICATIONS PICK-IT BOWL CHALLENGE

PICK THE WINNING TEAMS OF THIS YEARS
COLLEGE BOWL GAMES AND YOU COULD WIN
A CREDIT ON YOUR PBC ACCOUNT

VISIT PAULBUNYAN.NET TO GET STARTED
GAMES START DECEMBER 17TH

1ST PLACE
\$500 CREDIT

2ND PLACE
\$250 CREDIT

3RD PLACE
\$100 CREDIT

Must be 18 years of age or older. Limit one entry per person. Prizes not redeemable for cash. Void where prohibited.
Some restrictions may apply. See Pick It Bowl Challenge website for complete contest rules.

COOPERATIVE NEWS AND INFORMATION • DECEMBER 2021

Paul Bunyan
COMMUNICATIONS

TELE U WHAT



The Region's
Fastest All-Fiber
Optic Network,
the GIGAZONE
is now 10x Faster!

The region's fastest all-fiber optic network, the GigaZone®, is now able to deliver Internet speeds both upload and download up to 10 Gigabits per second! As a result, more higher speed service options have been added and the cooperative is also lowering the price of its current 1 Gigabit service.

When we started installing our all-fiber optic network in 2004 the technology was in its infancy though we realized even then the network would be capable of much more as innovation continued. We introduced the GigaZone and speeds up to 1 Gigabit per second in 2014 and the technology has progressed so that we can now provide ten times that speed, up to 10 Gigabits per second both downloads and uploads.

The cooperative has introduced new higher speed service options including speeds up to 2 Gbps, 6 Gbps, and 10 Gbps. In addition, the cooperative has lowered the price of 1 Gbps service. Specific service and pricing information can be found at www.paulbunyan.net/gigazone

"To put it in perspective, according to the Fiber Broadband Association 7 out of every 10 homes in the U.S. still doesn't have access to fiber optic gigabit speeds let alone upload and download speeds up to 10 gigabits per second that we are now offering," stated Gary Johnson, Paul Bunyan Communications CEO & General Manager.

"The pandemic really highlighted the need for high quality internet access, particularly the need for equally fast upload speeds which only an all-fiber optic network can deliver. Distance learning, telehealth, business videoconferencing through Zoom and other platforms all need quality upload speeds which the GigaZone delivers. As you might imagine, there was a dramatic increase in Internet usage throughout the pandemic and our network was easily able to handle it all," said Steve Howard, Paul Bunyan Communications Information Technology and Development Manager.

WISHING YOU A
*Merry Christmas &
Happy New Year*

OUR OFFICES WILL BE CLOSED FRIDAY, DECEMBER 24 & FRIDAY, DECEMBER 31

**APPLE® CERTIFIED
SERVICE CENTER
NOW OPEN IN
GRAND RAPIDS**

We are excited to announce our Apple Service Center in Grand Rapids is now open at our new office at 510 SE 21st Street.

The Apple Service Center provides both in-warranty and out of warranty service on Apple products and computer repair including hardware or software problems, spill damage, screen replacement, virus removal, upgrades, and accessories.

"It's exciting to open up another Apple Service Center. People rely on a lot of devices and when they don't work properly it isn't fun. When that happens, we're here to help." said Leo Anderson, Paul Bunyan Communications Technology Experience Manager.

**THE APPLE SERVICE CENTER IS OPEN
MONDAY TO FRIDAY FROM 7:30 AM - 5:30 PM**



THREE LOCAL HIGH DEFINITION WEATHER CHANNELS ADDED TO PBTV

Three local high definition weather channels have been added to Paul Bunyan Television service!

Channel 801 is the new Bemidji area HD weather channel providing forecasts, current conditions, and more for the Bemidji region.

Channel 802 is the new Grand Rapids area HD weather channel providing forecasts, current conditions, and more for the Grand Rapids region.

Channel 803 is the new regional radar channel providing the up to date regional radar 24/7/365.

UNCLAIMED CAPITAL CREDITS

If your name is listed, you may have unclaimed capital credits. Please contact Karen at (218) 444-1277 to update your current address and phone number.
FOR VERIFICATION PURPOSES, ONLY THE PERSON WITH THE LISTED NAME MAY CONTACT US.

OTTO LUKKIE	PARVEY CHRISTEL	POTTER CORRIE	RICHARDS JAMES	SAMS MARY JEAN	SEVERSON RONALD & BRENDA	SPARBY JENNIFER	STUBBINS LAURIE	TIKKANEN (HAUSRATH) HEIDI L	WAHLSTROM KARI	WILLIAMSON BECKY
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OAKGROVE RONALD D	PASSALACQUA JOSEPH M	POWELL KRISTINE	RICHARDSON KATHLEEN	SANDE APRIL	SEXUAL ASSAULT PROGRAM	SPEARS JEROME D & ALICE	STURTZ JACQUELINE & SCOT	TJEPKES RACHAEL	WALGREN JOHN W	WILMOT KEITH
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OATES BEN	PATCH ALICE J	PRAKASH SHAKYA	RICHIE WILLIAM G III	SANDMEYER VIRGINIA	SHANAHAN DARRELL	SPEARS RAMONA L	SULLIVAN LAWRENCE P	TODD ALLEN	WALTERS GLEN	WILSEY RACHEL M
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